

Ohio Senior Health Insurance Information Program (OSHIIP)



Consumers 1-800-686-1526 • OSHIIP 1-800-686-1578 • Fraud & Enforcement 1-800-686-1527

OSHIIP provides free health insurance information and services for people with Medicare

You probably know someone covered by Medicare. Many people call OSHIIP to get information for their parents, grandparents or other family members and friends who are covered by Medicare. If someone close to you is on Medicare, one way you can help is by taking the time to understand Medicare yourself. People covered by Medicare can get help from OSHIIP in various ways by:

- Calling the OSHIIP hotline: 1-800-686-1578
- Talking with volunteers and visiting information sites near you
- Requesting a speaker from our speakers bureau
- Visiting our website www.insurance.ohio.gov
- Reading our free literature — including Ohio shopper's guides

Free services available from OSHIIP

Specifically for those enrolled or eligible for Medicare. We will answer your questions about any of the matters listed below:

- Medicare health coverage for seniors and for people under age 65 with disabilities
- Medicare prescription drug plans
- Medicare Advantage Plans (example: HMOs and PPOs)
- Medicare supplemental insurance
- Financial assistance programs for people with limited income
- Long-term care insurance

Publications

The Ohio Department of Insurance and OSHIIP has produced many consumer-friendly publications.

Ohio Shopper's Guides:

- Medicare supplement, options and Part D
- Annuity contracts
- Long-term care insurance
- Auto, home and life insurance

Brochures:

- The Ohio Senior Health Insurance Information Program (OSHIIP)
- Ohio Medicare Savings Programs
- Medicare Prescription Drug Coverage

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Local volunteer counselors

OSHIIP is involved in your neighborhood.

- OSHIIP has trained and certified more than 800 volunteers across the state
- Our volunteer counselors are experts on Medicare and related health insurance matters
- A local volunteer can meet with you in person or speak with you over the telephone

Speakers bureau

- You can schedule a speaker for your group by contacting us at 1-800-686-1578
- Our speakers can discuss Medicare & issues related to health insurance for people covered by Medicare

OSHIIP history

OSHIIP is funded by a federal grant and by the state of Ohio. The Ohio Department of Insurance in Columbus administers the program. In 2012, OSHIIP has:

- Counseled more than 435,000 people
- Saved Ohio consumers \$3.6 million
- Distributed more than 1,000,000 publications
- Trained and certified more than 2,600 community-based volunteers
- Established more than 20 information sites

OSHIIP is a proud member of these organizations:

- Ohio Medicare Partners
- Ohio's Aging Eye Public/Private Partnership
- A national network of similar state programs

Want to become an OSHIIP volunteer?

Without volunteers, OSHIIP could not fulfill its mission. Dedicated people are needed to be volunteers in all parts of Ohio. As a volunteer, you will:

- Learn Medicare in easy-to-use online training modules
- Help people in your community
- Have the satisfaction of taking part in a truly worthy cause

If you're interested, please visit our [OSHIIP Volunteers website](#), call **1-888-686-VOLS**, or email oshiipmail@insurance.ohio.gov.