

# Volunteer Guide to Who's Who in OSHIIP

Your handy list of people at the OSHIIP office

- Who does what
- Email and phone contacts



**Do you want to use the Volunteer Hotline?**

**Option 1: Order publications**

**Option 2: Register for training or update your contact information**

**Option 3: Speak with a live person (weekdays only, 7:30 a.m. - 5 p.m.)**

**1-888-686-8657**

**What else do you want to do?**

**Contact person**

**Email address**

**Direct phone**

Apply to volunteer  
Schedule training  
Check your status  
Schedule a speaker  
Update your information

Becky Hayward

rebecca.hayward@insurance.ohio.gov

614/728-1043  
1-888-686-8657  
(option 2)

Talk to a  
Community Liaison

Kendra Burford

kendra.burford@insurance.ohio.gov

614/644-3291

David Painter

david.painter@insurance.ohio.gov

614/752-0718

Alicia Nighland

alicia.nighland@insurance.ohio.gov

614/387-1812

Viktorija Jurkovic

viktorija.jurkovic@insurance.ohio.gov

614/644-1425

Mary Leep-Pichert

mary.leep-pichert@insurance.ohio.gov

614/644-0260

Order publications  
Order forms

Kiki Heimrich

christine.heimrich@insurance.ohio.gov  
Or call 1-888-686-8657 (option1)

**Program Director**  
Suggestions / Comments

Chris Reeg

christina.reeg@insurance.ohio.gov

614/644-3464

**Asst. Program Director**  
Hotline Issues / Suggestions / Comments

Christine Moeller

christine.moeller@insurance.ohio.gov

614/644-2692



Mary Taylor  
Lt. Governor / Director

*The Ohio Senior Health Insurance Information Program*

*Ohio Department of Insurance*

*50 W. Town St. — 3rd floor*

*Columbus, OH 43215*

*Volunteer Hotline: 1-888-686-8657*

*email: oshiipmail@insurance.ohio.gov*

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