

## OSHIIP News This Week: July 10, 2015

\*\*\* The federal reporting website has a new URL. It is <https://shipnpr.acl.gov>. Please update your favorite/bookmark link as you will not be re-directed to the new site from the old site. \*\*\*

**Send us Your OSHIIP Reporting Forms:** Click below for our EZ forms. Save these files on your computer and use your keyboard to complete. Fax or email reports to our office for recording.

- As a Word document you can edit:  
[EZ Client Contact Form](#) [EZ Public and Media Form](#)
- As a .pdf file you can edit:  
[EZ CCF in editable pdf](#) [EZ PAM in editable pdf](#)

**Add to your forms any dollars \$aved for your client – or reply to this message with dollars \$aved.**

Or enter your own counseling work at the national [Medicare reporting site](#).

OSHIIP Stats for Week of July 2, 2015:

- Handled 581 Incoming Calls
- Entered 601 client contact Forms
- Conducted 5 Public Media Events
- \$Saved Ohioans \$118,745 for the week (calendar year \$Saved \$7,621,250)

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**OPERS FAQs for Volunteers:** OSHIIP created [this document](#) to help volunteers understand some frequently asked questions regarding the upcoming OPERS health care changes for Medicare retirees. This document is not meant to be handed out to OPERS retirees, it is meant for your use as volunteers as you assist OPERS retirees. OPERS retirees should always call the Connector (One Exchange) or OPERS with any questions. The OPERS Connector number is operational starting Monday July 13.

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**1-800-Medicare:** [Here](#) is a chart provided to SHIPs on what the 1-800-Medicare Call Service Representatives can or cannot do when speaking with a Medicare beneficiary.

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**my Social Security Week:** July 19–24 is *my Social Security* Week, and SSA is taking this opportunity to tell beneficiaries how easy it is to open a safe and secure *my Social Security* account. Once logged in, you can access multiple services and resources. Including, keeping track of your earnings, Getting an estimate of future benefits, getting a letter with proof of benefits, managing your benefits address, direct deposit or getting replacement Medicare cards or SSA-1099 or SSA-1042s. Visit <http://www.socialsecurity.gov/myaccount/> to create or manage your account.

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**Welcome to Facebook, Medicare:** CMS is asking all SHIPs, volunteers, and partners to “like” [www.medicare.gov](http://www.medicare.gov) on Facebook. CMS would like to be over 150,000 “likes” by the 50<sup>th</sup> Anniversary of Medicare and Medicaid, July 30<sup>th</sup>. Here are 3 things you can do to help:

1. Have your organization like the Medicare page.
2. Invite your family members, friends, and associates to like Medicare too!
3. Post a message welcoming Medicare to Facebook on your organization’s Facebook page.

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**Register for an OSHIP Volunteer Refresher Training Webinar:** To attend, call 1-877-820-7831 and enter passcode 896960.

#### **Thursday July 23**

**Part B Provider Outreach & Education:** Patsy Schwenk, CGS, Provider Relations Senior Analyst  
To register for this webinar, click a link below:

10 AM: <https://attendee.gotowebinar.com/register/4228219609444467714>

2 PM: <https://attendee.gotowebinar.com/register/5675367127109431809>

#### **Thursday August 27**

**Medicare DMEPOS and National Government Services: Coverage, Billing, Reviews, and Resources:**  
Michael Dorris, NGS

To register for this webinar, click a link below:

10 AM: <https://attendee.gotowebinar.com/register/1995657951774852610>

2 PM: <https://attendee.gotowebinar.com/register/6876109692007467010>

#### **Wednesday September 16**

**Medicare and Coordination of Benefits:** David Santana, CMS Outreach and Education team

To register for this webinar, click the link below:

2 PM: <https://attendee.gotowebinar.com/register/4013349749758291969>

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