

OSHIIP News This Week: August 28, 2015

End of the Month reports due: September is here and open enrollment is right around the corner. This is a great time to get up to date on your reports. See below on ways to get your CCFs and PAMs in today. Did you attend your county fair this summer? That's a PAM! Thank you for all you do for OSHIIP!

Send us Your OSHIIP Reporting Forms: Click below for our EZ forms. Save these files on your computer and use your keyboard to complete. Fax or email reports to our office for recording.

- As a Word document you can edit:
[EZ Client Contact Form](#) [EZ Public and Media Form](#)
- As a .pdf file you can edit:
[EZ CCF in editable pdf](#) [EZ PAM in editable pdf](#)

Add to your forms any dollars saved for your client – or reply to this message with dollars saved.

Or enter your own counseling work at the national [Medicare reporting site](#).

OSHIIP Stats for Week of August 21, 2015:

- Handled 601 Incoming Calls
- Entered 718 Client Contact Forms
- Conducted 29 Public and Media Events
- \$ Saved Ohioans \$276,765 for the week (\$9,318,916 for the calendar year)

Good News Story: A beneficiary called OSHIIP with a reoccurring problem with her Humana Drug Plan. She is on a medication that needs prior authorization. Her doctor followed procedure, Humana claimed they never received it and does not properly authorize payment. The beneficiary then pays out of pocket for the medication and submits the claims to Humana directly. Humana then indicates that no claims were received, there is no payment due, and with no written explanation of how nonpayment was determined. OSHIIP followed up with Humana and received the same verbal answer with no detailed explanation. OSHIIP filed a complaint with the complaint tracking module and, it was determined that the beneficiary was due \$549 for three prescriptions in 2014. She changed drug plans for 2015 and is very happy with OSHIIP's efforts on her behalf.

Share your good news story today! Send to Becky Hayward at Rebecca.hayward@insurance.ohio.gov.

Ohio Man Sentenced for Scheme Targeting Elderly: Ohio Attorney General Mike DeWine, Cuyahoga County Prosecutor Timothy McGinty, and Ohio Lieutenant Governor Mary Taylor announced today that a Medina County man has been sentenced to serve eight years in prison for orchestrating an investment scheme that primarily targeted older Ohioans between 2009 and 2014. Read the press release [here](#).

Register for an OSHIP Volunteer Refresher Training Webinar: To attend, call 1-877-820-7831 and enter passcode 896960.

Wednesday September 16

Medicare and Coordination of Benefits: David Santana, CMS Outreach and Education team

To register for this webinar, click the link below:

2 PM: <https://attendee.gotowebinar.com/register/4013349749758291969>

Wednesday October 14

Medicare Plan Finder Review

To register for this webinar, click the link below:

10am: <https://attendee.gotowebinar.com/register/7359030592925920769>

2pm: <https://attendee.gotowebinar.com/register/7516918263651363073>

*** END ***