

## **Federally-Facilitated Marketplace (FFM) agent training for Plan Year 2017**

Federally-Facilitated Marketplace (FFM) agent training is offered through the Marketplace Learning Management System (MLMS) and through CMS/ODI-approved vendors. Both training options satisfy the FFM agent training requirements. However, if you complete the training from one of the CMS-approved vendors you may qualify for continuing education (CE) credits in Ohio. The number of CE credits vary by vendor, and may be received only once per course throughout the biennial renewal cycle. CMS approved Vendors charge a fee to agents that choose to take their FFM agent training.

**The following vendors have been approved by CMS and Ohio Department of Insurance to offer plan year 2017 training to agents participating in the FFM:**

### **America's Health Insurance Plans (AHIP)**

Website: <https://www.ahipexchangetraining.com/file.php/1/public/About.html>

Phone: 800-984-8919

### **National Association of Health Underwriters (NAHU)**

Website: <http://www.nahu.org/education/ffmtraining/index.cfm>

Phone: 877-207-0349

**In order to receive Ohio CE credit from one of the above vendors, you must request the vendor report the completion of the course(s) to the Ohio Department of Insurance.**

Additional information may be available on the [Agents and Brokers Resources webpage](#). If you have any questions, please email the FFM Producer and Assister Help Desk at [FFMProducer-AssisterHelpDesk@cms.hhs.gov](mailto:FFMProducer-AssisterHelpDesk@cms.hhs.gov) or call the Agent and Broker Call Center at 1-855-267-1515 and select option "1".